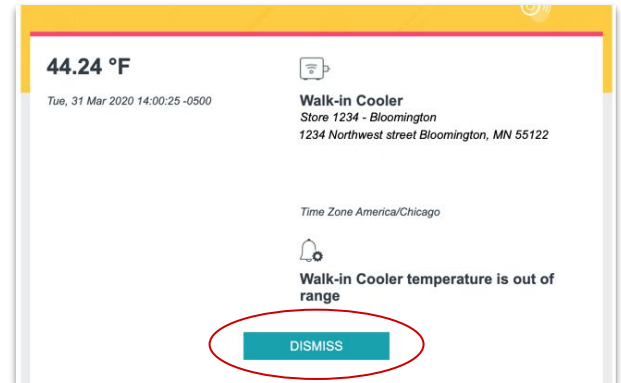


Dismiss Notifications



1

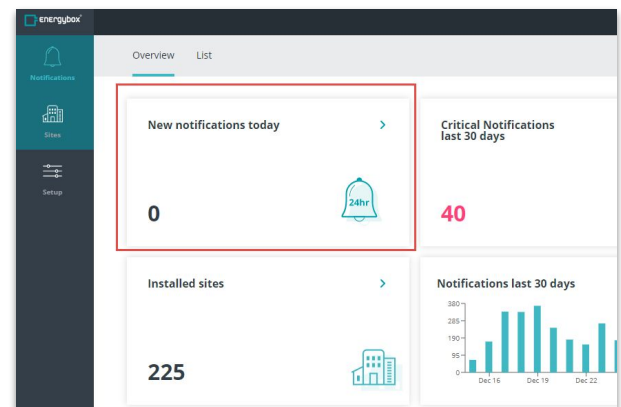
Open your email notification and click **"Dismiss"** which will lead you to login to the platform.



2

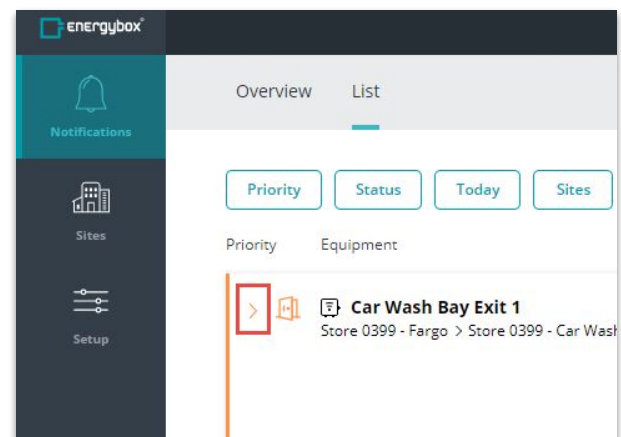
On the Home Screen select the **"New Notifications Today"** tile.

Once clicked, this will take you to the **"Notification List Screen"** where you will find all recent notifications.



3

On the left side, if you select **">"** a panel will expand to show you the chart associated to the equipment so you can diagnose the solution.

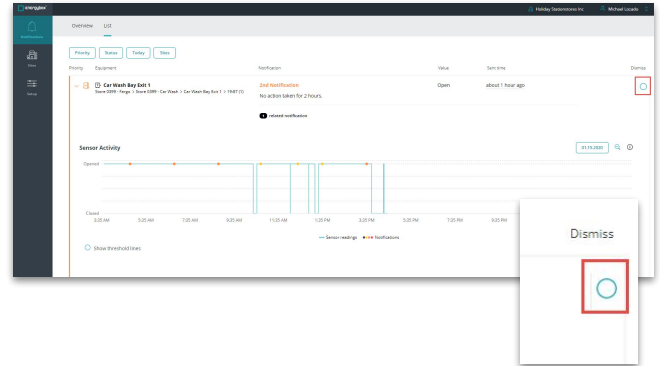


Dismiss Notifications

4

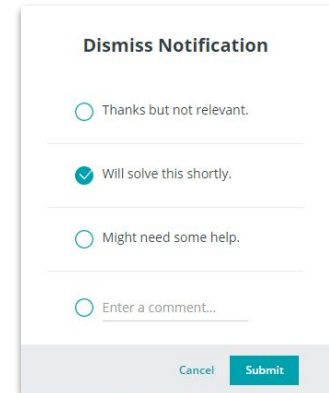
On the right, you will find a radio button which would allow you to dismiss the notification and classify it.

Click on the Radio icon for the next prompt.



5

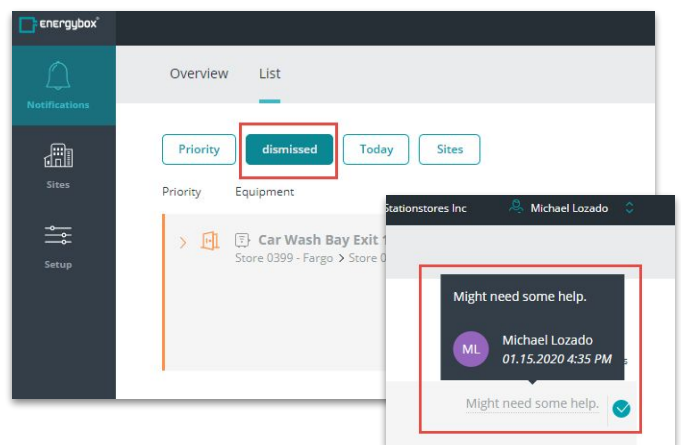
On the **Dismiss prompt**, you can select the required explanation or enter your custom text. Click submit after you are done.



6

Once classified, the notification will be moved to the **"Dismissed"** section and will no longer be found in the **"Unread"** section.

In addition, this will stop notifications from going out for the same occurrence to avoid redundant notifications.



Note

The notifications will be stopped if dismissed once the equipment reading goes back within the safe parameters. When the equipment crosses outside of the threshold again, notifications will be sent out for this separate occurrence.

Also having **Individual logins** is preferred as it allows for tracking of activity.